

We are in unprecedented times during the COVID-19 pandemic.

We are under extreme staffing pressures.

As a result, it may take longer to respond to phone and e-mail messages and appointments may need to be rebooked on short notice. Please only leave one message if you choose to do so. If you have a non urgent concern, you can use our online self booking tool to book an appointment. <http://sheddonmedical.ca/appointments.html>

We strive to deliver quality care and would appreciate your continued patience and understanding as we navigate through this pandemic together.

As a reminder, everyone is entitled to a safe workplace. Our office has a zero tolerance policy for any abusive and aggressive behaviour. This includes but is not limited to threatening and foul language and raising of the voice. This behaviour may result in dismissal from the practice.