

# Trouble seeing an *e-mail* from your family doctor?

## 1. ENTER YOUR DATE OF BIRTH

Verify Your Identity

Your healthcare provider has sent you a secure message.  
To view the message, please confirm the information below.

Birth Date

2. Read the message

3.\* **Scroll to the bottom of the page\***

4. Click on EVERY  **paperclip** to download and print a copy for your reference

5. Please **checkmark both boxes** and click **next**

**\*\*In order to view all future emails, you must repeat step 4 & 5 above in order to view your most recent e-mail. Please ensure you did not miss downloading a paperclip\*\***

Kind regards,

 Download Export-CT-

 Print

This message will be deleted in the near future for privacy reasons. If you would like to view it again, please copy and paste the message in another location or print it.

I have received this message.

I do not need to view this message again.